



TCXSUITE
CIRCLE OF COVERAGE
Effective 07/01/2012
All prices and specifications subject to change without notice

TCXSUITE is a circle of coverage that encompasses all aspects of computer service and support for your office. The suite covers support on software, hardware, Internet, and infrastructure. Clients with **TCXSUITE** receive priority service and can call for help and support on any issue without incurring service charges.

The price of the **TCXSUITE** coverage is dependent on your software and hardware configuration. For most offices the rate starts at around \$400 per month. As part of the Circle of Care, the following is provided:

- Free 24/365 telephone support
- Free on line support
- Free periodic maintenance on products purchased from Tele Comm
- Free repair on products purchased from Tele Comm
- Free loaners on repair of products purchased from Tele Comm
- Free problem solving assistance on any product not purchased from Tele Comm
- Free installation and maintenance of virus and malware software
- Free installation of new products purchased from Tele Comm
- Free installation assistance with new products not purchased from Tele Comm

Typical office monthly pricing:

TCXMED Five User Practice Management Software Service Contract.....	\$220.00
TCXMED Server Computer Managed Services Contract	59.00
TCXMED Workstation Computer Managed Services Contract	29.00
TCXFAX Faxing Solution Monthly Service	49.00
TCXFAX Faxing Server Computer	<u>0.00</u>
TOTAL	\$357.00